FATUKA

MANAGEMENT SHUTTLE & TOURS

DRIVEN BY SERVICE. TRUSTED FOR JOURNEYS.



COMPANY PROFILE



TABLE OF CONTENTS



About us 3

Our Vision 3

Mission Statement 3

Our Values 3

Our Services 4

Company Objectives 4

Our Fleet 5

Our Commitment 6

Clients & Reference 6

Health, Safety & Compliance 7

Fleet Information: 8

- Sedan Vehicles & Bakkies 8
- Etotongwe Mini-bus 9
- Ongwe 10
- Ondjamba Coach 11
- Shikongo Bus 12

Ownership & Management 13

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LETS GET YOU MOVING

DRIVEN BY SERVICE. TRUSTED FOR JOURNEYS.

ABOUT US

FMShuttle & Tours is a proudly Namibian transport service provider, offering reliable, comfortable, and safe travel solutions tailored to the needs of both the hospitality sector and corporate market. Based in Windhoek, we specialize in shuttle services, airport transfers, guided tours, and group transport to Namibia's most popular destinations.

With a well-maintained fleet and a professional team of drivers, FMS is committed to excellence, punctuality, and superior customer service—ensuring that every journey is as smooth as the destination is unforgettable.

OUR VISION

To be Namibia's trusted partner in premium shuttle and transport solutions, connecting people to places with confidence and care.

MISSION STATEMENT

To provide efficient, safe, and professional transport services that enhance the experience of every traveler we serve.

CORE VALUES

Safety – Our top priority on every trip
Reliability – We deliver on time, every time
Professionalism – Courteous, trained, and accountable staff
Flexibility – Customised services to fit your needs
Customer Focus – We go the extra mile, literally and figuratively

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DRIVEN BY SERVICE

OUR SERVICES

We support companies, government offices, NGOs and event planners with:
We offer point to point transfers in a variety of vehicles to suit multiple service requirements.
We operate 24 hours per day, 7 days a week.

- Shuttle Services in and around Windhoek – Daily or custom trips for guests, staff, or clients
- Airport Transfers – Reliable pickups and drop-offs to and from Hosea Kutako International Airport
- Corporate Transport Solutions – Event shuttle services and staff logistics
- Long-term transport contracts
- Bus, 4x4 and car rentals
- City Tours – Friendly, guided drives to explore Windhoek's sights
- Group Travel to the Coast or North – Comfortable and safe long-distance options for groups and tours
- Safari or Lodge Transfers – Travel to the bush or dunes in air-conditioned comfort

COMPANY OBJECTIVES

✓ **Deliver Reliable and Safe Transport Solutions**
To provide consistent, timely, and dependable shuttle and tour services across Namibia, with a strong emphasis on passenger safety, comfort, and care.

✓ **Support Namibia's Tourism and Corporate Sectors**
To become a preferred partner for the hospitality industry and corporate clients by offering flexible and tailored transport options for events, conferences, and leisure travel.

✓ **Maintain a Modern, Professional Fleet**
To operate and expand a well-maintained fleet of vehicles — including minibuses, executive coaches, and 4x4 safari vehicles — equipped to meet the demands of both local and international travelers.

✓ **Invest in Staff Development and Service Excellence**
To continuously train and support our drivers and staff, ensuring courteous, professional, and knowledgeable service that reflects the spirit of Namibian hospitality.

✓ **Promote Sustainable and Responsible Travel**
To operate in an environmentally conscious manner, promoting efficient routing, vehicle maintenance, and community-based tourism experiences that contribute to Namibia's socio-economic development.

✓ **Build Strategic Partnerships**
To strengthen relationships with companies, hotels, lodges, tour operators, and event organisers, offering integrated transport solutions that enhance the overall visitor and client experience.

✓ **Expand Regional and National Reach**
To grow our presence beyond Windhoek by offering shuttle and tour services to key destinations such as the coast, the north, and the central tourism corridors.

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ACROSS TOWN OR ACROSS COUNTRY

FMShuttle & Tours offers a versatile and modern fleet to suit all group sizes and needs:

14-Seater Foton Mini Bus – Ideal for small group transfers and business shuttles
55-Seater UD Bus – Perfect for conferences, sports teams, school groups or large tours
53-Seater Yutong Coach – Luxury option for longer journeys and group travel
4x4 Safari Bakkies (Fully Equipped) – Built for rugged terrain and ideal for safaris and off-the-grid adventures
Sedan Vehicles - Ideal for transfers, pickups & drop offs.

All vehicles are airconditioned, clean, branded, and regularly maintained to meet the highest safety standards. Our drivers are experienced, friendly, and trained in customer care and safe driving practices.



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WHY CHOOSE FMSHUTTLE & TOURS?

- ✓ Proven track record in professional shuttle services
- ✓ Experienced drivers with local route knowledge
- ✓ Flexible packages for hotels, lodges, and companies
- ✓ Fleet suitable for city, long-distance and safari travel
- ✓ Compliant with Namibian road safety and tourism regulations
- ✓ We adapt to your schedule—not the other way around

WHAT OUR CLIENTS SAY

> “FMS is our go-to transport partner. Reliable, safe, and always on time.”
> — School Principal, Windhoek
>
> “Excellent service for our conference attendees. Highly professional and flexible.”
> — Corporate Events Coordinator
>
> “Wonderful experience with their team. Friendly, safe, and efficient."
> — Tour Operator, Windhoek
>
> “Based on our experience, we have no hesitation in recommending Fatuka Management Shuttle & Tours CC to any organisation requiring dependable, professional, and high-quality passenger transport services.”
> — Sabine Zimmermann, Co-Founder, Kiri Event Services CC

FMSHUTTLE & TOURS – TAKING YOUR GUESTS AND TEAMS WHERE THEY NEED TO BE, SAFELY AND IN STYLE.

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HEALTH, SAFETY & COMPLIANCE

Fully insured vehicles and passengers
Drivers trained in defensive and professional driving
Routine vehicle maintenance and inspections
Hygiene protocols observed
Namibian Tourism Board aligned standards

TRUSTED BY

Hospitality establishments in Windhoek and surrounds
Corporate offices and NGO partners
Tour operators and travel consultants
Event organizers and government departments

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EXECUTIVE SEDAN VEHICLES

Professional Travel. Exceptional Comfort.
Our modern executive sedan fleet provides reliable, comfortable and professional transport for airport transfers, corporate travel, private chauffeur services and city transfers. Combining comfort, efficiency and reliability, our vehicles are ideal for both business and leisure travellers.

Each sedan is fully air-conditioned, comprehensively insured and professionally maintained to ensure a safe, seamless and enjoyable journey. Whether travelling to a meeting, the airport or exploring Namibia, our executive sedans deliver a premium travel experience.

Key Features
- Modern executive sedan fleet
- Fully air-conditioned
- Comprehensive insurance cover
- Professionally maintained
- Comfortable passenger interiors
- Ideal for airport transfers
- Corporate & executive travel
- Private chauffeur services
- Safe, reliable & comfortable



4X4 SAFARI & SELF-DRIVE VEHICLES

Explore Namibia with Confidence.
Explore Namibia with our Toyota Hilux double-cab bakkie and Toyota Fortuner SUV. Built for self-drive safaris and regional travel, both vehicles offer dependable 4x4 capability, comfort and reliability on gravel and paved roads.

Professionally maintained, fully air-conditioned, HSE prepared and comprehensively insured, with camping equipment available on request.

Key Features
Fully Equipped 4x4 Vehicles
Self-Drive Safari Ready
Camping Equipment Available
Fully Air-Conditioned
Comprehensive Insurance Cover
Professionally Maintained Fleet
HSE Compliant Vehicle Preparation
Rugged & Reliable Performance
Ideal for Safaris & Adventure Travel





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ETOTONGWE MINI-BUS



The automatic Foton Minibus/Shuttlebus 14-seater ergonomic design and spacious layout, offers reliable and efficient transport solutions for commuters and corporate passengers. With its spacious interior, advanced safety features, and robust performance, it's the ideal choice for daily commutes and corporate shuttle services.

Easy access: For all passengers with Sliding Doors.
Smooth Ride: Advanced suspension for passenger comfort
USB Charging Ports: Convenient charging for devices.
Surround Sound System: High-quality audio experience.
Front and Rear Airconditioning: Keeps the cabin at the perfect temperature.
Quiet Cabin: Reduced noise for a peaceful ride.
Cup Holders: Convenient for all passengers.
Foldable Rear Seats: Creates a cavernous luggage space
Safety: Its comprehensive safety features and sturdy construction redefine protection and assurance for all occupants during commutes and corporate transportation. The bus is equipped with 1.5 kg dry chemical powder fire extinguishers to curb the spread of fire, while emergency exit roof hatches ensure passengers' safe evacuation in the event of a fire or accident.













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ONGWE LUXURY MINI-BUS



Ongwe is our luxury 22-seater Mercedes-Benz Sprinter, designed for executive travel, airport transfers, luxury tours and small group transport. Combining Mercedes-Benz reliability with premium passenger comfort, it delivers a smooth, safe and refined travel experience across Namibia.

Passengers enjoy reclining seats, generous legroom, full climate control, USB charging ports, individual reading lamps, overhead luggage storage and a spacious rear luggage compartment. Advanced suspension and a quiet cabin ensure exceptional comfort on every journey.

Professionally maintained and operated by experienced drivers, Ongwe is equipped with modern safety features, making it the ideal choice for corporate travel, VIP transfers and luxury touring.

Key Features

- Up to 22 passengers
- Reclining luxury seats
- Full air-conditioning with climate control
- USB charging ports & reading lamps
- Overhead & rear luggage storage
- Smooth Mercedes-Benz suspension
- Premium safety equipment
- Ideal for executive travel, airport transfers & luxury tours















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ONDJAMBA COACH



SAFE AND COMFORTABLE DRIVING EXPERIENCE

2.5m Front-mounted long-distance and tourism coach seats 53: The Yutong ZK6126D coach, with its warm and gorgeous light and shadow atmosphere, colourful audio-visual entertainment as well as simple driving and control enjoyment, creates a travel space of sensory awakening for you with extraordinary pleasure.



Colorful audio-visual entertainment. The seat is equipped with USB interfaces and 4 flip TVs under the luggage rack to accompany the happy journey.

Ergonomic seats:
The shoulder space is generous, the back is fully supported and the waist is curve-fitting, making the journey enjoyable.

Dark night charm blue stepping light, provide night guidance.

Colourful diffuse **atmosphere lights**. The light is soft and warm with adjustable brightness.

Quiet Ride: Yutong's focus on reducing noise levels makes their buses comfortable for passengers.

Safety: The bus is equipped with 2.5 kg dry chemical powder fire extinguishers to curb the spread of fire, while emergency exit roof hatches ensure passengers' safe evacuation in the event of a fire or accident.



Toilet



Extra-large luggage space: Yutong buses offer ample space for luggage, making them suitable for various applications like intercity tours or mining buses.





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SHIKONGO BUS



The UD Volvo Croner PKE 280 bus can comfortably seat 55 passengers with 6 passengers standing. With high volume parcel shelves in vinyl, passengers can store their smaller items safely and easily. Additionally, the high loading capacity luggage lockers located in both the wheelbase and rear overhang provide ample space for larger items such as suitcases and backpacks. This is made possible by its 11 tons rear axle which is 3 tons above the regulation requirement to allow for optimal weight distribution and better payload capabilities.







Connect to safety: Passenger convenience and safety is a priority. The bus has illuminated step lights at the entrances to help improve visibility and protect commuters when boarding at night. It has SABS-approved chevron plates at the rear of the bus body and reflective tape on the sides to improve visibility on the road and reduce the likelihood of collisions in low-light or dark conditions. The full-length handrails enhance the ergonomic features and safety of the bus by providing support for standing passengers and preventing them from falling while in motion. Additionally, every unprotected seat features a lap-type safety belt to mitigate the impact of sudden stops in the event of a collision.







The bus is equipped with 2.5 kg dry chemical powder fire extinguishers to curb the spread of fire, while emergency exit roof hatches ensure passengers' safe evacuation in the event of a fire or accident.

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BUSINESS INFORMATION



CONTACT US

7 Schuster Street, Windhoek, Namibia
+264 81 452 1250
reservations@fatuka.com
Facebook
PO Box 533, Windhoek, Namibia 10005
Fatuka.com

OUR TEAM

Client Service:	Elsie or Gideon, Cell: +264 81 452 1250 email: reservations@fatuka.com
Finance & Administration:	Desèré Muller, Cell: +264 81 1283225 email: dmuller@fatuka.com
General Operations:	Jason Lundon, Cell: +264 81 455 0861 email: jlundon@fatuka.com

OWNED & MANAGED BY

Fatuka Management Shuttle & Tours CC: Managing Member - JA Lundon

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